

# Build Back Better

Vision for a Post-Pandemic World That Is Person-Centered  
and Inclusive for All People with Disabilities

December 2021



# Welcome to Today's Webinar



**Alixe Bonardi**

*abonardi@hsri.org*

NCAPPS Co-Director  
at HSRI



**Bevin Croft**

*bcroft@hsri.org*

NCAPPS Co-Director  
at HSRI

Thank you for joining us to learn about how the “new normal” can be inclusive of people with disabilities.

This webinar series is sponsored by the National Center on Advancing Person-Centered Practices and Systems (NCAPPS).

NCAPPS is funded by the Administration for Community Living and Centers for Medicare & Medicaid Services.

NCAPPS webinars are free and open to the public.

The goal of NCAPPS is to promote systems change that makes person-centered principles not just an aspiration but a reality in the lives of people across the lifespan.





# Webinar Logistics

---

- Participants will be muted during this webinar. You can use the **chat** feature in Zoom to post questions and communicate with the hosts.
- Toward the end of the webinar, our speakers will have an opportunity to **respond to questions** that have been entered into **chat**.
- The webinar will be live captioned in English and Spanish. To access the Spanish captions, please use this link: <https://www.streamtext.net/player?event=HSRI>
- This live webinar includes polls and evaluation questions. Please be prepared to interact during polling times.





# Feedback and Follow-Up

---

- After the webinar, you can send follow-up questions and feedback about the webinar to [NCAPPS@acl.hhs.gov](mailto:NCAPPS@acl.hhs.gov) (Please note that this email address is not monitored during the webinar.)
- The recorded webinar, along with a pdf version of the slides and a Plain Language summary, will be available within two weeks at [NCAPPS.acl.gov](http://NCAPPS.acl.gov). We will also include questions and responses in the materials that are posted following the webinar.

# Who's Here?

**“In what role(s) do you self-identify? Select all that apply.”**

1. Person with a disability/person who uses long-term services and supports
2. Family member/loved one of a person who uses long-term services and supports
3. Self-advocate/advocate
4. Peer specialist/peer mentor
5. Social worker, counselor, or care manager
6. Researcher/analyst
7. Community or faith-based service provider organization employee
8. Government employee (federal, state, tribal, or municipal)



“

The idea of normal that we seem to hold in our minds really doesn't include disabled people. We have an understanding of normal as something that works for people who are non-disabled, who don't have to take health precautions and access needs into consideration on a day-to-day basis. Are we talking about returning to a world that takes into consideration the lessons we've learned from the pandemic or going right back to excluding disabled people?

Emily Ladau

# MEET OUR SPEAKERS



Susan  
Yuan



Deyanelin  
Galvez



Sarah  
Blahovec



Nicole  
LeBlanc



Finn  
Gardiner



**Build Back Better: Striving for a Post-Pandemic World That Is Person-Centered and Inclusive for All**



# **NICOLE LEBLANC**

---



**SUSAN  
YUAN**

---



# **DEYANELIN GALVEZ**

---



# **SARAH BLAHOVEC**

---





**FINN  
GARDINER**

---





# PANEL

---



Susan  
Yuan



Deyanelin  
Galvez



Sarah  
Blahovec



Nicole  
LeBlanc



Finn  
Gardiner



**Build Back Better: Striving for a Post-Pandemic World That Is Person-Centered and Inclusive for All**



Questions?



# Real-Time Evaluation Questions

- Please take a moment to respond to these six evaluation questions to help us deliver high-quality NCAPPS webinars.
- If you have suggestions on how we might improve NCAPPS webinars, or if you have ideas or requests for future webinar topics, please send us a note at [NCAPPS@hsri.org](mailto:NCAPPS@hsri.org)



# Real-Time Evaluation Questions (cont).

1. Overall, how would you rate the quality of this webinar?
2. How well did the webinar meet your expectations?
3. Do you think the webinar was too long, too short, or about right?
4. How likely are you to use this information in your work or day-to-day activities?
5. How likely are you to share the recording of this webinar or the PDF slides with colleagues, people you provide services to, or friends?
6. How could future webinars be improved?

# Thank You.

Register for upcoming webinars at

[ncapps.acl.gov](https://ncapps.acl.gov)

NCAPPS is funded and led by the Administration for Community Living and the Centers for Medicare & Medicaid Services and is administered by HSRI.

The content and views expressed in this webinar are those of the presenters and do not necessarily reflect that of Centers for Medicare and Medicaid Services (CMS) or the Administration for Community Living (ACL) .

